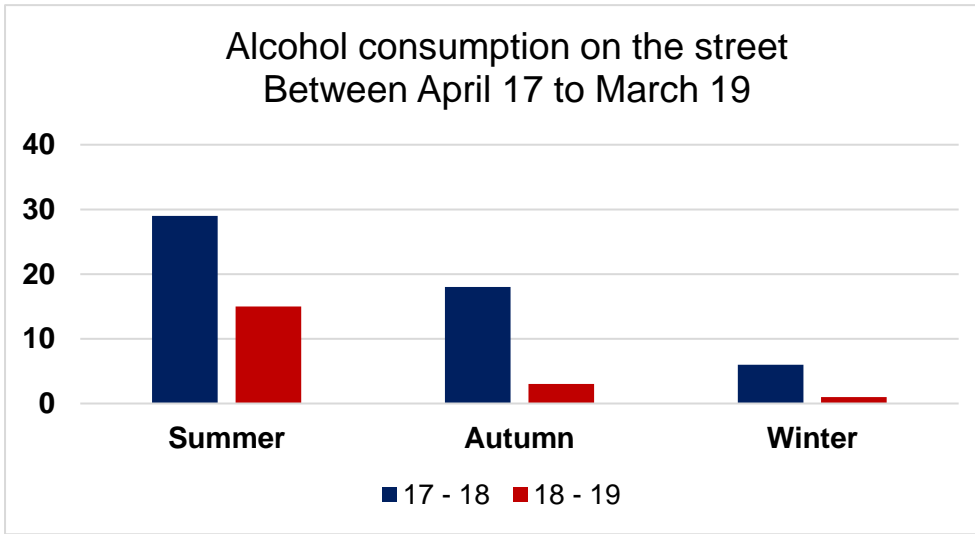


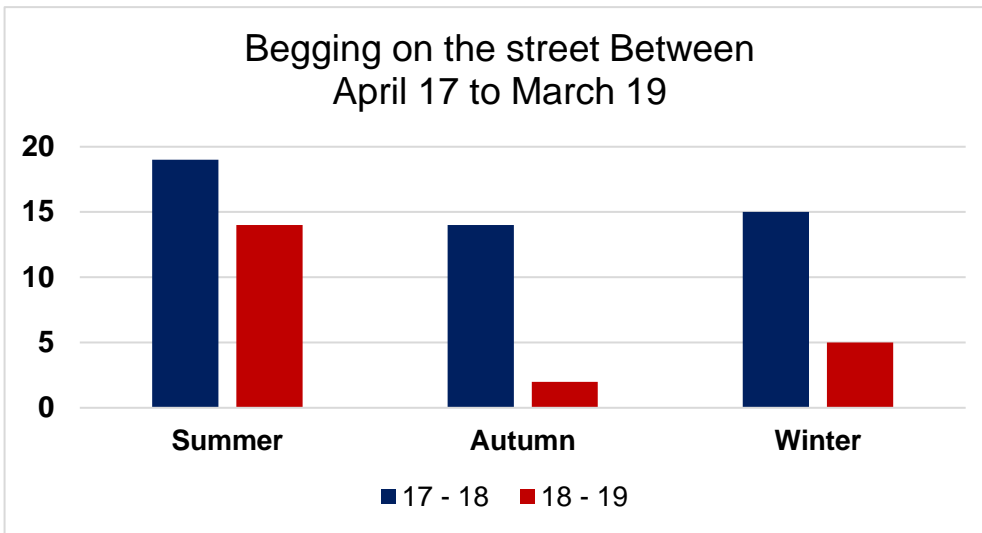
Incidents/ Service Requests



Summer = July, August, September

Autumn= October, November, December

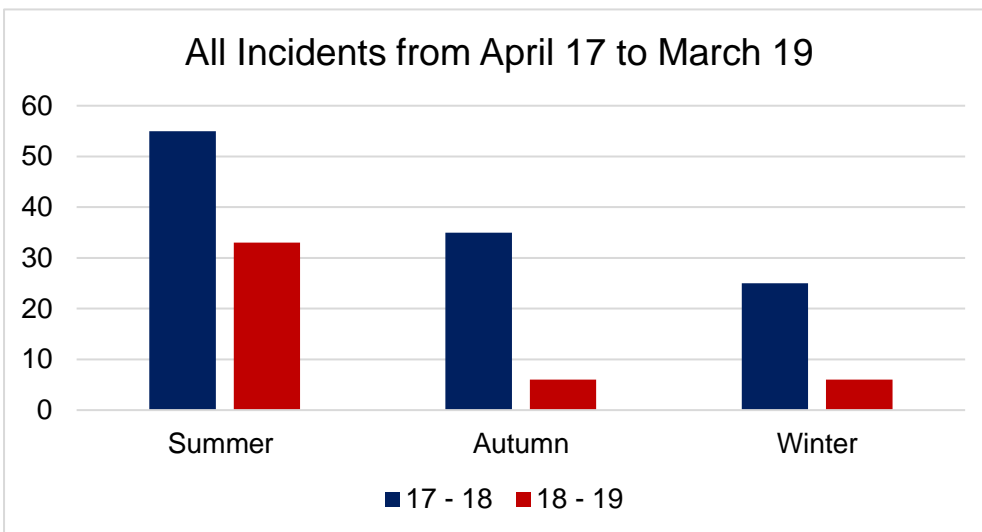
Winter = January, February, March



Summer = July, August, September

Autumn = October, November, December

Winter = January, February, March



Summer = July, August, September

Autumn = October, November, December

Winter = January, February, March