

BOROUGH OF KETTERING

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Report Originator	Beth Gordon	<i>Fwd Plan Ref No:</i>	
Wards Affected	ALL	26 th September 2017	
Title	COMMUNITY TOILET SCHEME		

1. PURPOSE OF REPORT

To provide an update on the disabled facilities provided as part of the scheme and publicity carried out since the meeting on 21st July 2017.

2. BACKGROUND

2.1 At the meeting of Research and Development Committee on 21st July 2017 a report was presented on the effectiveness of the existing Community Toilet Scheme in the Borough. The meeting resolved that:

(i) the council would undertake improved marketing and promotion of the Community Toilet Scheme; and

ii) An item on disabled toilet facilities in the town would be brought to a future meeting of the committee.

3. INFORMATION

3.1 Since the meeting on 21st July 2017 a number of actions have been undertaken to promote the scheme including:

- (i) New stickers delivered to businesses already signed up to the scheme
- (ii) Information has been added to the This is Kettering website <https://thisiskettering.com/shopping/>
- (iii) Customer service screens have been used to promote the scheme
- (iv) Environmental Health staff are promoting the scheme when visiting new businesses in the town centre

3.2 Two further businesses have been approached in the town centre to see if they would be interested in signing up for the scheme. Early indications are that they will sign up, and as soon as we have confirmation a press release will be issued to promote the new signatories and the existing scheme.

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3.3 Disabled toilet facilities are provided at a number of businesses signed up to the scheme. These are:

- Sainsbury's
- Newlands Centre
- Morrisons (Radar key)
- The Earl of Dalkeith (Radar key)
- McDonalds
- Kettering Borough Council

3.4 As mentioned at the previous meeting, The Shop, Gold Street, Kettering is a member of the Changing Places scheme, which is a national scheme that provides the right equipment and space for people who are not able to use a standard accessible toilet.

4. CONSULTATION AND CUSTOMER IMPACT

4.1 No consultation has been undertaken at this stage

5. POLICY IMPLICATIONS

5.1 None at this stage

6. FINANCIAL RESOURCE IMPLICATIONS

6.1 None at this stage

7. RECOMMENDATION

7.1 The committee note the progress on the scheme and additional publicity work carried out.