

TENANTS' FORUM	Agenda Item
Thursday 13 th July 2017	7(iii)

Implementation of new ASB powers

This report provides a briefing on ASB complaints received 2016/2017 as well as year to date information for 2017/2018.

INTRODUCTION

The Anti-social Behaviour, Crime and Policing Act 2014 rationalised the existing powers to deal with ASB as well introducing new powers to allow professionals the flexibility needed to deal with any given situation.

As a result, Housing Services have been able to deal more assertively and proportionately with complaints of ASB and this has seen an increase in the number of enforcement actions taken.

COMPLAINTS RECEIVED

There has been a steady upturn in the number of ASB complaints received.

There was a **70%** increase in the number of complaints received in 2016/17 compared with those received in 2015/16.

Complaints received so far in 2017/18 are projected to be in the region of **30%** higher than those received in 2016/17.

ENFORCEMENT ACTIONS

Use of traditional enforcement actions such a Notice of Seeking Possession and possession orders has seen year on year increases in line with the increased level of complaints.

However in addition to these traditional enforcement actions we have been able to utilise new powers such as community protection warnings and notices for lower level nuisances like overgrown gardens.

Closure orders have been used for dealing with serious criminal behaviour such as drug dealing from our properties.

It is anticipated that our use of these new powers will continue to increase allowing us to manage the ASB service more effectively and respond promptly to residents concerns.

Anne-Marie Loughran
Housing Manager (ASB)
4th July 2017