

BOROUGH OF KETTERING

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Report Originator	SMT	<i>Fwd Plan Ref No:</i> -	
Wards Affected	Queen Eleanor & Buccleuch, Slade and Welland	1 st December 2016	
Title	PUBLIC PAYPHONE REMOVALS		

1. PURPOSE OF REPORT

To enable the forum to consider and formulate a response to British Telecommunications (BT) public consultation on the subject of payphone removals in the Borough.

2. INFORMATION

- 2.1 BT contacted KBC's Planning Department in writing on 6th October to advise of the public consultation being undertaken as part of its current programme of intended payphone removals. A copy of this letter is included as **Appendix A**.
- 2.2 The letter advised that 18 payphones across the Borough had been identified for removal and consultation notices have been posted on each to alert local residents and payphone users to the intended removal.
- 2.3 Local communities are provided with the opportunity to "adopt" traditional red phone boxes for the sum of £1. Further details are obtainable from the following link – <http://business.bt.com/phone-services/payphone-services/adoptakiosk>
- 2.4 As stated in Ofcom's 2005 review of universal service in the telecommunications market, it is the responsibility of KBC as a local authority to initiate its own consultation process to obtain the views of the community. This process is being coordinated by KBC's Planning Department.

3. POLICY IMPLICATIONS

None

4. CONSULTATION AND CUSTOMER IMPACT

- 4.1 Consultation will be undertaken with all three geographic forums and feedback collated by the Planning Department.

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5. **FINANCE and HR RESOURCE IMPLICATIONS**

5.1 Any costs will be contained within existing budgets.

6. **LEGAL IMPLICATIONS**

None

7. **RECOMMENDATION**

- i) That the forum considers and agrees a response to the public consultation on the subject of payphone removals in the Borough; and
- ii) Considers whether any other individuals or organisations known to the forum may wish to provide comment to KBC's Planning Department for inclusion in the final consultation response.

Background Papers:

None

Previous Reports/Minutes: