



Chief Planning Officer
Kettering Borough Council
Municipal Offices
Bowling Green Road
Kettering
NN15 7QX

6th October 2016

TIME SENSITIVE - 90 Day Consultation period end date: 6th January 2017

Dear Planning Officer

Further to our previous letter, we are writing to you as part of a formal consultation process regarding our current programme of intended public payphone removals. This letter formally starts our consultation with you and the local community.

There are currently 18 public payphones in your area which have been identified and proposed for removal by BT under the 90-day consultation process and details of these payphones are shown below.

To ensure that the local community are fully informed, we have placed consultation notices on the relevant payphones, and a sample notice is enclosed. We have also included the date we posted these notices on the payphones. The consultation period will close on 6th January 2017. **Unless you contact us to agree otherwise, responses received after this date will not be accepted.**

This consultation process gives your local communities the opportunity to adopt a traditional red 'heritage' phone box and make them an asset that local people can enjoy. It's really simple to do and it costs just £1 - <http://business.bt.com/phone-services/payphone-services/adopt-a-kiosk/>

Overall use of payphones has declined by over 90 per cent in the last decade and the need to provide payphones for use in emergency situations is diminishing all the time, with at least 98 per cent of the UK having either 3G or 4G coverage. This is important because as long as there is network coverage, it's now possible to call the emergency services, even when there is no credit or no coverage from your own mobile provider.

You may also want to consider the recent Ofcom affordability report which found that most people do not view payphones as essential for most consumers in most circumstances - http://stakeholders.ofcom.org.uk/binaries/research/affordability/affordability_report.pdf

On the 14th March 2006 the Office of Communications (Ofcom) published a statement following their 2005 review of universal service in the Telecommunications market, which includes a requirement for payphone

provision to meet reasonable needs. Part of that statement amended our obligations with regard to the removal of payphone service - http://stakeholders.ofcom.org.uk/consultations/uso/uso_statement/

As stated in Ofcom's 2005 review, it is the responsibility of the local authority to initiate its own consultation process to canvas the views of the local community. They would normally expect these consultations to involve other public organisations such as the Parish or Community councils and work within the terms of the Communications Act 2003. This means that you must be able to objectively justify your decisions.

Full guidance on the removal process can be viewed at:

<http://stakeholders.ofcom.org.uk/binaries/consultations/uso/statement/removals.pdf>

and a summary is available at:

http://stakeholders.ofcom.org.uk/binaries/consultations/uso/statement/removing_callboxes.pdf

The guidance also details the appeals process we must follow in case of unreasonable objections.

What you need to do next

Please complete and return the attached annex with your decision on each payphone.

If the decision is that the local community wish to 'adopt', please provide their contact details and we'll do the rest.

If you wish to 'object', you'll need to complete the last column with your reasons, having reviewed all of the factors set out in Annex 1 of Ofcom's guidance (see link above), and the information sent to you in our previous letter.

If the information is incomplete for any payphone in the list, then we'll assume you have no objection to its removal and also that you do not wish to adopt it.

The best way to respond to us is by email at btp.authorisation.team@bt.com. Please retain proof that the email was sent or apply a read receipt. If you would prefer to respond by post please use the following address and allow at least two days for postal delivery:

BT Payphones
pp 4th Floor Monument TE
11 – 13 Great Tower Street
London
EC3R 5AQ

You will need to obtain proof of postage from your local post office and be aware that we are unable to receive mail that requires a signature.

If you've got any questions then please get in touch with us by emailing btp.authorisation.team@bt.com.

Yours sincerely

Rick Thompson
Payphone Planning Officer

British Telecommunications plc
Registered office:
81 Newgate Street
London EC1A 7AJ
Registered in England No 1800000
www.bt.com

Kettering District

Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agreed/ Adopted/ Object	Comments/Reasons
01536330221	PCO GRAFTON UNDERWOOD KETTERING	NN14 3AA	1	22/09/2016		
01536330272	GRAFTON RD KIOSK 272 CRANFORD ST ANDREW TOP DYSONS CRANFORD KETTERING	NN14 4AG	1	22/09/2016		
01536418561	PCO KIOSK 418115 RUSHTON STATION STATION ROAD RUSHTON KETTERING	NN14 1RL	2	22/09/2016		
01536418573	ORTON VILLAGE IPCO ORTON KETTERING	NN14 1LL	2	21/09/2016		
01536420164	PCO KIOSK 726123 JNC BARTON RD & WOODLAND AVENUE BARTON SEAGRAVE KETTERING	NN15 6QW	0	22/09/2016		
01536420169	PCO KIOSK 726235 CRANFORD ROAD BURTON LATIMER KETTERING	NN15 5LZ	22	22/09/2016		
01536460219	PCO KIOSK 460219 OPP MOAT FARM LITTLE OAKLEY CORBY	NN18 8HA	0	22/09/2016		
01536460239	PCO KIOSK 460239 O/S COTTAGES NEWTON KETTERING	NN14 1BW	4	22/09/2016		

Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
01536525601	PCO KIOSK 525601 JNC ROCKINGHAM RD & COTSWOLD AVENUE KETTERING	NN16 9BD	15	22/09/2016		
01536525602	PCO KIOSK 525602 CHURCH WAY/ THE SQUARE THORPE MALSOR KETTERING	NN14 1JP	0	22/09/2016		
01536525605	STAMFORD RD KIOSK 525605 O/S MONTAGUE CLUB WEEKLEY KETTERING	NN16 9UN	9	22/09/2016		
01536525616	PCO KIOSK 525616 THE MAIN STREET WARKTON KETTERING	NN16 9XJ	0	22/09/2016		
01536726307	O/S NO 46 POLWELL LANE BARTON SEAGRAVE KETTERING	NN15 6UA	19	22/09/2016		
01536762683	PCO KIOSK 762683 HAVELOCK STREET DESBOROUGH KETTERING	NN14 2LU	0	22/09/2016		
01536790251	PCO ISHAM ROAD PYTCHLEY KETTERING	NN14 1BW	1	22/09/2016		
01536790310	PCO KIOSK 790310 WELLINGBOROUGH ROAD BROUGHTON KETTERING	NN14 1PD	0	22/09/2016		

Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
01536790354	PCO BRIDLE WAY CRANSLEY KETTERING	NN14 1PT	3	22/09/2016		
01858535211	PCO ASHLEY ROAD STOKE ALBANY MARKET HARBOROUGH	LE16 8PL	0	22/09/2016		

Signature:

Area: Kettering District

British Telecommunications plc
Registered office:
81 Newgate Street
London EC1A 7AJ
Registered in England No 1800000
www.bt.com

Notice date:



PUBLIC NOTICE

Payphone kiosk removal

Hello.

Our information shows that this phone box has had very little use over a significant period of time.

We're therefore proposing to remove this phone box. There is a consultation period of 42 days from the above date.

Please contact your Local Authority Planning Department if you have any comments.

If you'd like to know where the nearest alternative payphone is, or who your local authority is please contact us on:

0800 661 610 option 1

This number is only able to provide alternative payphone details and the name of your local authority.

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