

<b>TENANTS FORUM</b>	Agenda Item
Thursday 8 <sup>th</sup> September 2016	<b>8(i)</b>

## Feedback from Housing Tour 2016

This report provides a summary of the Housing Tour 2016.  
The agenda item is for information and there will be opportunity for discussion.

### INTRODUCTION

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The Tenants Forum Housing Tour 2016 comprised:

- Savoy House – Home Housing Association development
- Rockingham Road – consideration of future options
- Laburnum Crescent – 5 x New Build Council Homes
- Hampden Crescent – Redevelopment proposals
- Northumberland Road – New parking area
- Barnes Close – Hidden Homes – 2 x 1 bed ground floor flats
- Harry Potter House – Sheltered ‘sparkle’ project to communal areas

### REPORT

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This year, 28 of us went on the Housing Tour, including Tenant Representatives, Elected Members and officers.

The presentation to the Forum will include an update on all the sites visited, together with a summary of comments raised on the evening, or on the feedback forms.

On the feedback, we asked the following questions, asking you to choose from very good, good, average, poor or very poor:

*What did you think about the information circulated before the tour?*

*What did you think about the organisation of the tour?*

*What did you think about the time spent at each scheme?*

*What did you think about the overall time spent on the tour?*

*What did you think about the coach and driver?*

All responses to all questions were good or very good – the only exception was the coach and driver. Here we had unanimous feedback that he was very good. Positive feedback has been provided to the coach company.

**The presentation to the Forum will include feedback from Tenants Forum Members and comments on each site, together with an up-to-date situation, including photos.**

### **NEXT STEPS**

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A suggestion that the Forum may like to receive updates on the projects visited at a future meeting?

Leona Mantle  
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16<sup>th</sup> August 2016