

**Application for the review of a premises licence or club premises certificate under the
Licensing Act 2003**

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form.
If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.
You may wish to keep a copy of the completed form for your records.

I Alexandra Jane Mary GRATRIX

(Insert name of applicant)

apply for the review of a premises licence under section 51 / apply for the review of a club premises certificate under section 87 of the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable)

Part 1 – Premises or club premises details

Postal address of premises or, if none, ordnance survey map reference or description Watercress Harrys, 7 Market Street	
Post town Kettering	Post code (if known) NN16 0AH
Name of premises licence holder or club holding club premises certificate (if known) Norman Reynolds	
Number of premises licence or club premises certificate (if known) K/10/58220	

Part 2 - Applicant details

I am

Please tick yes

- 1) an interested party (please complete (A) or (B) below)
- a) a person living in the vicinity of the premises
- b) a body representing persons living in the vicinity of the premises
- c) a person involved in business in the vicinity of the premises
- d) a body representing persons involved in business in the vicinity of the premises
- 2) a responsible authority (please complete (C) below)
- 3) a member of the club to which this application relates (please complete (A) below)
- (A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)**

Please tick

Mr Mrs Miss Ms Other title

Surname

(for example, Rev)

First names

I am 18 years old or over

Please tick yes

Current postal address if different from premises address

Post town

Post Code

Daytime contact telephone number

E-mail address (optional)

(B) DETAILS OF OTHER APPLICANT

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address

Mrs Alexandra Jane Mary GRATRIX
Team Leader (Environmental Protection)
Environmental Health

Kettering Borough Council
Municipal Offices
Bowling Green Road
Kettering
Northamptonshire
NN15 7QX

Telephone number (if any)

01536 534348

E-mail address (optional)

alexgratrix@kettering.gov.uk

This application to review relates to the following licensing objective(s)

Please tick one or more boxes

- 1) the prevention of crime and disorder
- 2) public safety
- 3) the prevention of public nuisance
- 4) the protection of children from harm

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 5)

Post town

Post Code

Telephone number (if any)

If you would prefer us to correspond with you using an e-mail address your e-mail address (optional)

Notes for Guidance

1. The ground(s) for review must be based on one of the licensing objectives.
2. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
3. The application form must be signed.
4. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
5. This is the address which we shall use to correspond with you about this application.

Responsible Authorities

Local Authority – Environmental Health and Planning

**Development Services
Kettering Borough Council
Bowling Green Road
KETTERING
NN15 7QX
TEL: 01536 410333
FAX 01536 315118
www.kettering.gov.uk**

**Environmental Health
Kettering Borough Council
Bowling Green Road
KETTERING
NN15 7QX
TEL: 01536 410333
FAX 01536 315118
www.kettering.gov.uk**

Northamptonshire Police

**Licensing Officer
Northamptonshire Police (North)
Licensing Unit,
Unit C, Diamonds Business Centre,
Attley Way,
Irthlingborough, NN9 5GF

TEL: 08453 700 700**

Fire & Rescue Services

**The Inspection Team Manager
Northamptonshire Fire & Rescue
Service
Bolton House
Wootton Hall Park
Northampton
NN4 9BN
TEL: 01604 797000**

Child Protection

**Head of Services
Safeguarding Children & Family
Service
Northamptonshire County Council
County Hall
Guildhall Road
Northampton
NN1 1AN**

Trading Standards

**Trading Standards
Northamptonshire County Council
Wootton Hall Park
Northampton
NN4 0GB**

TEL: 01604 236236

TEL: 01604 707900

KETTERING BOROUGH COUNCIL
ENVIRONMENTAL PROTECTION ACT 1990 - SECTION 80
ABATEMENT NOTICE

To: Mr Norman Colln Reynolds

Ref: EPA90/CXS/002734

(Please quote in all correspondence relating to the notice)

Of: 11 The Close, Kettering, Northamptonshire NN15 6AG

TAKE NOTICE that under the provisions of the Environmental Protection Act 1990, Kettering Borough Council ("the Council") being satisfied that a nuisance has occurred and is likely to recur by virtue of Section 79(1)(g) noise at:

Watercress Harrys, 7 Market Street, Kettering, Northamptonshire NN16 0AH

within the District of the Council.

THE NUISANCE IS DUE TO:

The playing of amplified music

THE COUNCIL DO HEREBY REQUIRE YOU as the person responsible for the nuisance **TO:** prevent the recurrence of the said nuisance forthwith from the service of this notice upon you

WARNING

If you fail to comply with any of the requirements of this notice you may be prosecuted by the Council for an offence under Section 80(4) of the Environmental Protection Act 1990. On summary conviction you will be liable to a fine not exceeding level 5 on the standard scale (currently £5000) together with a further fine of an amount equal to one-tenth of that level for each day on which the offence continues after the conviction, unless the offence relates to industrial, trade or business premises where the fine may not exceed £20,000. The Council may also take proceedings in the High Court for securing the abatement, prohibition or restriction of the nuisance. Further, the Council reserves the right to execute any necessary works to abate the nuisance themselves and recover from you any expenditure incurred.

RIGHT OF APPEAL

You have the right of appeal against this notice to NORTHAMPTONSHIRE MAGISTRATES COURT, Court Office, Regent's Pavilion, Summerhouse Road, Moulton Park, Northampton NN3 6AS. within a period of twenty one days beginning with the date of service of this notice.

After balancing your interests and the interests of those adversely affected by the nuisance in the event of an appeal this notice will not be suspended as specified in the grounds set out in paragraph 10(iii) in the notes accompanying this notice.

Your attention is drawn to the notes accompanying this notice

Dated: 31st March 2014

Signed
Duly Authorised Officer

All communications in connection with this notice to be addressed to the:

Environmental Services Manager,
Kettering Borough Council, Bowling Green Road, Kettering, Northamptonshire NN15 7QX
Telephone 01536 534280

and things

Alex Home

MC JUICEMANS AFTERPARTY REWIND

08.03.2014

Deep S promotions presents Artful Dodger - Rewind - House / Garage / Drum & Bass / etc

Public Hosted by Deep S

4 Join Save

8 March at 21:00-03:30
8 March at 21:00 to 9 March at 03:30

GUESTS

124
going

65
maybe

8.2K
invited

Watercress Harrys
Kettering, Northamptonshire, United Kingdom

Show Map

SUGGESTED EVENTS

MC Juicemans After Party Rewind - @ Harrys in Kettering on March 8th 2014 with Artful Dodger - live p.a from Zoe Kyri - Donovan 'BADBOY' Smith, DJ Wreckdown, Spexlon, Trudos, Ashley B B2B Aybee, Filthy business plus top MC'S and sound system from Party ard (see flyer for all details)..Lighting from MJN Entertainment



WOLF PACK presents: QUI
Sunday at The Bedford
68 guests
Join · Save



Nettle Weekend
Saturday at Natural History
2 guests
Join · Save



[SOLD OUT] Emotional Eve
Tomorrow at Natural Histor
43 guests
Join · Save



[SOLD OUT] Conference - I
Saturday at Natural History
16 guests
Join · Save

RS

Jayjay MC StyLee is going
8 March

ke Comment

Write a comment...

Deep S
8 March

Like Page



ed things

Alex Home



Hosted by Rhys Alford and Tom Stone

Join Save

28 March at 21:00–04:00

28 March at 21:00 to 29 March at 04:00

GUESTS

82

going

28

maybe

3.2K

invited

Watercross Harry

Market Rd, NN16 0AH Kettering, Northamptonshire, United Kingdom

Show Map

sh new night presenting many of the best local DJ's rinsing out the rest of house & finishing with heaviest d&b.

venue?

ring's best intimate venue, Watercross Harry's.

More

SUGGESTED EVENTS



WOLF PACK presents: QUIZ

Sunday at The Bedford

87 guests

Join Save



[SOLD OUT] Emotional Evolution

Tomorrow at Natural History Museum

16 guests

Join Save



Nettle Weekend

Saturday at Natural History Museum

1 guests

Join Save



[SOLD OUT] Conference - Brit

Saturday at Natural History Museum

16 guests

Join Save

Billy Freame

23 March Finedon

ed night! Thanks to Tom Stone for letting me do the set! And big ups to Rhys Alford, you smashed it bro! Look forward to the next one!

Comment Share

people like this.



Public · Hosted by Rhys Alford

4 Join Save

19 April at 22:00–04:00
19 April at 22:00 to 20 April at 04:00

GUESTS		
78 going	36 maybe	4.2K invited

Watercress Harry
7 Market St, NN16 0AA Kettering, Northamptonshire, United Kingd...


Show Map

JUST HOUSE #2 - Exactly what it is, come soak up the vibes in
Kettering's NO.1 Intimate venue ★

are we?
A handful of the finest local DJ's have come together to supply a night like
nothing else in town. Untouchable bass & deep vibes throughout, good people
and good times, all we do.
[See More](#)

SUGGESTED EVENTS

 **WOLF PACK presents: QUIZN**
Sunday at The Bedford
67 guests
[Join](#) · [Save](#)

 **[SOLD OUT] Emotional Evolution**
Tomorrow at Natural History Museum
48 guests
[Join](#) [Save](#)

 **Nettle Weekend**
Saturday at Natural History Museum
1 guest
[Join](#) [Save](#)

 **[SOLD OUT] Conference - Brit**
Saturday at Natural History Museum
13 guests
[Join](#) · [Save](#)

 **Phil Shindig** shared **Undisclosed's** event.
28 April

Check this out guys!!! a proper house party in london on the 2nd of may
I dont miss it.
<http://www.facebook.com/events/1396125997303282/>

1 hour before takeover party starts another great night in watercress; come down at get all the drink offers!!

Like Comment Share



Watercress Harry's, Kettering 25 May

Thank you to everyone who came down tonight!! See you all next week or even tomorrow BANK HOLIDAY-

Like Comment Share



Watercress Harry's, Kettering 24 May Edited

Rollout - house night on tonight bottles 2for £4 Jager bombs 2for £5 and shots £1! Get down here this bank holiday!!!

Like Comment Share

Amy Mullock likes this.



Write a comment...



Watercress Harry's, Kettering 23 May

Got DJ. Kriss in tonight from 9pm smashing out some great tunes! Bottles 2 for 4 pounds and Jager bombs 2 for 5 pounds!!! don't miss out

Recent

- 2014
- 2013
- 2012
- 2011
- 2010
- 2009



Watercress Harry's, Kettering 25 May

Open this afternoon in to the night ready to welcome TAKEOVER!! .come down and have a drink on our offers!!



CONTINUATION SHEET OF STATEMENT OF WITNESS OF

Over the last twelve months I have had problems with Watercress Harry's pub on most weekends, usually Friday & Saturday evenings / early mornings.

Overall i am having trouble with certain nights having very loud bass that rattles throughout the property keeping me awake and generally having a massive negative effect on my life, including fatigue & weight loss.

It gets to certain extent where I have to sometimes leave the property and impose on friends even to the extent of having to sleep in the office.

Weekends now fill me with a sense of dread wondering if i am in fact going to be able to enjoy my weekend at all, it sees me coming up with excuses to avoid being at the property overnight.

I started taking sleeping tablets to deal with the lack of sleep but found them to become slightly addictive and causing me problems with waking up in the morning.

Although most Friday & Saturday nights are too loud When looking into what nights are worse it is generally that if TOUK are performing at the bar then i am guaranteed to be kept awake and disturbed.

Signature

Date

Witnessed by

Date

STATEMENT OF

- 2 -

CONTINUATION SHEET OF STATEMENT OF WITNESS OF

I am in no position financially or otherwise to spend my evenings hiding from my own home to avoid the loud noise which shouldn't be happening in the first place even if it does have a detrimental effect on my overall health.

I have done my best to show all of this is a the statement that follows, and I have provided all the information I can find from both incidents I have submitted to the council including actual entries from "Diary Log Sheet To Evaluate Noise Nuisance" as well as information I can tie in to my statements from sources such as Watercress Harry's Facebook and online presence.

15th June 2013

21.15PM, music can be heard throughout the whole flat, it's the usual loud DJ music. My partner and I fall asleep around 3am and the music is still going on at the venue.

21st June 2013

23.00PM, Music is heard throughout the flat but again more prominent in the rear bedroom. Even using earplugs the baseline at least can be heard still.

22nd June 2013

12.00AM Music ramps up and is constant until with the help of sleep aids I fall asleep around the 02.30AM mark. This music was a particularly heavy baseline and MC combination.

28th June 2013

22.00PM to 02.00AM – Music is a loud baseline heard this time from both bedrooms, even though the weather is extremely muggy and warm I am left no choice but to suffer with the heat as windows shut reduces a tiny amount of the noise coming from Watercress Harry's.

29th June 2013

Signature

Date

Witnessed by

Date

STATEMENT OF

- 3 -

CONTINUATION SHEET OF STATEMENT OF WITNESS OF

10.30AM to 02.30AM Music again this time, both my partner walked 2 & ½ miles to my office and spent the night in the office as music was not winding down.

5th July 2013

11.00PM Music has started loud, now on medication prescribed to help me sleep, at around 01.00AM I managed to fall asleep.

6th July 2013

09.00PM music started loudly, was witnessed by family friends who were over for the evening. Was advised by them to return to their home in the event that music didn't lessen. After taking medication fell asleep around 02.30am.

11th August 2013

11.00PM Music is very loud, on and off as if turning the volume up and down. Called out of hours number. And an officer attended who I believe was called "Paul" (I have this name noted down but not sure if correct) he came into the property looked around for about 5 minutes, and then advised me that *"nothing would be done, because "we" could still have a conversation so the music isn't loud enough to warrant doing anything and we wouldn't win in a court case."* He leaves very uninterested in anything I have to say about the matter and I am told to call again if the music gets any louder which looking at my phone records I did, and after taking my medication I dropped to sleep around the 01.00am mark.

December 2013

Signature

Date

Witnessed by

Date

STATEMENT OF

- 4 -

CONTINUATION SHEET OF STATEMENT OF WITNESS OF

It was during the month of December I received a letter or email from the council explaining that because they haven't heard anything from me they would be discontinuing my noise complaint which is fair.

After nearly a month for the letter to reach me I sent an email explaining that after I was visited by "Paul" I felt that no matter what happens I would be ignored or not taken seriously. I explained that I had taken to looking at Watercress Harry's facebook page and then working out which events would be loud (this is something I would have believe the council themselves were doing to help me.) and then I was either imposing myself and my partner on Friends, Family or even bunking down on my offices floor.

I spent two nights in a hotel which I can find the dates of using my bank statements but this proved costly and I couldn't (and shouldn't) have to do this instead of sleeping in my own home. With Christmas on the horizon I didn't hear from the council again until January, although I did have a complaint which I couldn't log which I believe was the 23rd December 2013 as no-one picked up the out of office number which I am led to believe was due to staff holiday.

January 2014

Early in January I heard from Alex Gratrix, regarding the email reply I had sent. She advised me that she was unhappy that I was unhappy with the level of service I was given, and she advised me on the situation.

I was advised that "i needed to help them to help me" and leaving the property to avoid the noise was not the solution so I agreed that I would from now on log any incident from Watercress Harry's with the "Out Of Hours" service.

Signature

Date

Witnessed by

Date

STATEMENT OF

- 5 -

CONTINUATION SHEET OF STATEMENT OF WITNESS OF

February 2014

I had the breakdown of my long term relationship in this month and it was decided that I would be leaving the property early.

I had holiday during this time and the flat was unattended by myself so I can give no statement of what the noise was like, I did have contact with Alex informing her that I would be leaving the property and that the noise issues would be with the new tenants.

Life situation changed for me and I found that I would be no longer leaving the property and on February 28th 2014 the music was loud again and I decided to trouble my neighbours if they could even hear it or witness it themselves from my property.

Two could and agreed they would make a complaint and tried via telephone over the space of the thirty minutes but sadly we were greeted with no answer which added to my further frustrations so I emailed Alex as such.

Alex advised me to pass on my details to the neighbours which I did and I am unable to comment if they have acted with them or not.

8th March 2014

A very loud evening started early at around 10.00PM, I called the Out Of Hours health but was informed that no officer was on duty to attend to witness. This evening last until around the 4am mark.

29th March 2014

This night was very loud and again I logged it with the "out of hours" service who contacted an officer for me. The officer attended the property and spent a considerable amount of time both

Signature

Date

Witnessed by

Date

STATEMENT OF

- 6 -

CONTINUATION SHEET OF STATEMENT OF WITNESS OF

listening to my concerns as well as taking thorough notes of the disturbance. The music itself last loudly until around 5am. But at 07.30am it was still audible outside the flat on the decking.

30th March 2014

At around midnight the level of music became louder than the previous night. I tried in vain a couple of times to get through to the out of hours service to contact the officer that attended the night before but couldn't get through. I was very ill and tired from the night before so contacted my parents to collect me while I still tried get through to the out of hours service I eventually did and logged the complaint. The officer did contact me shortly after but I had already got my parents to travel 10 miles to collect me so I couldn't hold out for the officer to attend as by this point it was already past 1am and I did not want to keep my pensioner parents waiting any longer.

19th April 2014

The bank holiday weekend had started, around 12.30am the music was one of the worst to date. I immediately contacted the "out of hours service" but was informed that there is no officer on a bank holiday (although I may have misunderstood this) but my call was logged. I again emailed Alex with my frustrations and reminded her that I was informed by the previous officer that Watercress had told the officer they have installed controls so the staff could minimise the noise level of visiting DJs.

This was either an outright lie or it was not being enforced that night.

I looked up the Watercress's plans for the weekend and saw I was in for a four days of it, so I was left no choice but to medicate myself again and try to sleep.

Signature

Date

Witnessed by

Date

STATEMENT OF

- 7 -

CONTINUATION SHEET OF STATEMENT OF WITNESS OF

Later that evening Alex called myself after speaking to Norman Reynolds and passed his number onto myself, and I was told he was reminded that she herself was on duty for the remainder of the weekend.

Saturday 24th May 2014

Around 1am loud music coming from watercross Harry's had to shut windows but was still able to hear loud bass throughout the property.

I had no choice but to call the out of hours number 01536 416005 and they logged the complaint for me.

Seemed too had stopped around the 3am mark, but was left unable to sleep.

Sunday 25th May 2014

Called NHS direct up after a morning of being sick and constant migraine, was told that due to the description i was suffering from mild exhaustion due to lack of sleep and was told to try and sleep as much as possible while keeping my liquid consumption up.

Around 11pm i was woken from my sleep by loud base and chanting. I quickly shut my windows again in the rather warm weather but was still able to hear the music, so decided to use headphones with some background music but sadly i could hear the TOUK music over the top of the headphones causing me not to rest and feel rough again.

Signature

Date

Witnessed by

Date

STATEMENT OF

- 8 -

CONTINUATION SHEET OF STATEMENT OF WITNESS OF

The consistent bass vibrating through the property combined with the fact I have to have the windows shut just to make a minimal difference to the noise level led me to feel that i needed to get the out of hours service to witness the event.

Monday 26th May 2014

Called Out Of Hours 01536 416005 at 01.53am

Alex called at around 01.59am making her way to my property to witness TOUK loud music.

At 02.11am called back to say music had dropped to a manageable level, and i asked Alex to be called up and told to return to her home as i felt guilty to drag her over for it to be not as loud.

After calling for Alex to return home at around 02.30am through till 04.30am TOUK proceeded to make loud music both base and MC shouting so loud could be heard with windows shut (in hot weather) and with headphones in.

At 04.55am finally got to sleep to have to awake for work at 7am.

Appendix

At work comments have been made of me being tired and cumbersome with fatigue, with fears from my boss that it is now beginning to affect my workmanship to a worrying level I have included a copy of this document.

Signature

Date

Witnessed by

Date

STATEMENT OF

- 9 -

CONTINUATION SHEET OF STATEMENT OF WITNESS OF

Using both Watercress Harry's Facebook as well as others I have tried my best to tie-in events with times and dates I have called the out of hours services or emailed Alex.

I have also attached copies of any interacts my neighbours and landlord has had with the establishment also.

The references are as follows:-

- A) **30MAYRLL** – A copy of my Landlord Richard Higg's correspondence with the council.
- B) **271010** – A copy of my landlords original objection to the licensing department dated 27th October 2014.
- C) **29913WH** An exchange between my landlord and "Colin Reynolds" via Facebook.
- D) **ELP** A statement from my boss of the detrimental effect it is having on my work performance.
- E) **FLATD** A copy of correspondence from the landlord and tenant of Flat D and Alex & Richard.

Various screen shots from Facebook are individually dated and correspond to the dates in the statement above.

Signature

Date

Witnessed by

Date

STATEMENT OF

- 10 -



ELP

Character Reference

Ref: David Horne
Position: Operations Manager

13 JUN 2014

To whom it may concern,

As David's boss I have noticed a decline in his motivation and an increase in his agitation and fatigue over the past few months.

After several face-to-face discussions with David with regard to his problems and possible causes, it is my opinion that a lack of sleep and disturbed sleep over a sustained period of time is a considerable causing factor.

This has decreased David's ability to deal with everyday problems in his role as operations manager as well as he once did. His customer-facing role also requires a high degree of concentration and patience, which once again in my opinion has been compromised.

I believe that the changes in David's character are temporary as he still enjoys his role and the challenges that it presents.

If you require any further information then I would be happy to help to the best of my ability.

Many thanks,

Neil Barker
Director
ELABParts Ltd.

30MAY RLL 1

Mrs Alex Gratrix
Chartered Environmental Health Practitioner
Team Leader (Environmental Protection)
Environmental Health

☒ Kettering Borough Council
Municipal Offices
Bowling Green Road
Kettering
Northamptonshire
NN15 7QX

☎ 01536 534348
🌐 www.kettering.gov.uk

From: CRMSystem@kettering.gov.uk [mailto:CRMSystem@kettering.gov.uk]
Sent: 30 May 2014 15:22
To: Environmental Health Service Requests (PROD)
Subject: [2078738] NEW Noise Complaints - MR. RICHARD HIGGS - 2B, MARKET STREET, KETTERING, NN16 0AH

Interaction Reference: i20495453

handled by Website User

Customer Details:

Richard Higgs submitted a Webform
Address: 2B, MARKET STREET, KETTERING, NN16 0AH
Phone [home]: [REDACTED]
Phone [work]: n/a
Phone [mobile]: [REDACTED]
Email: richard.[REDACTED]

SR Reference: 2078738

Noise Complaints

Complaint Address/Street/Business: WATERCRESS
HARRYS, 7, MARKET STREET, KETTERING, NN16 0AH
Type of Noise: Pubs/Clubs

Council Property: No

Any Comments: Dear sir/madam, I contacted you a few years ago regarding noise problems and concerns over Watercress Harry pub on Market Street, Kettering, NN16 0AH. At the time I had some issues with noise which I contacted the pub manager about and they were resolved. On one occasion I called Environmental Health for advice. I also wrote to you with my concerns about the late license that was being reviewed at the time to allow Watercress to stay open until 4am, 7 days a week. I was very worried about the problems that might be caused and resulting impact on the environment, in particular in this 'market' and 'restaurant and cafe culture' area of town which has been so lovely and peaceful for many years... one of the main reasons we purchased our home here in the first place. I still own my flat however I now let it to a tenant and have since left the area for work. My tenant is a patient, reasonable man however he has constantly been troubled by noise issues from Watercress Harrys. He is working with you separately on this so will not reiterate all of his complaints but needless to say, the noise is extremely loud, long into the night and causing him stress. Last weekend was particularly bad with over-excessive noise. I wanted to also register my own complaint for the following reasons: - If my tenant's welfare is being affected he may leave the property. I will then not have income to cover my mortgage and will struggle financially. - My current tenant is a very reasonable and nice person, he cares about the property and neighbourhood. If I lose him, my next tenant may not be so nice and may cause us issues. - There has always been restaurants and pubs in this area of town but if a pub is very disruptive where others control their noise, it will affect the reputation of the area and therefore may affect the value of properties in the area. - If you have a vision of the market area to be a nice place for eating, drinking and families, surely such an issue cannot be

tolerated? - Finally I do care about my home town and in particular this area of town. It is possible my family will move back to this property one day and I hate to hear that the quality of environment is deteriorating due to one poorly managed property. I have spoken to Watercress Harry's directly and have record of a Facebook conversation last year where we discussed ways for them to help the situation but these were ignored. I can provide evidence of this or the earlier letter described if required. I hope you take this seriously, despite me not being a current council tax payer. Kettering is my home town and this is causing my family stress too. Kind regards, Richard

271010

Richard Higgs
Flat B,
2 Market Street
Kettering
Northants
NN15 0AH

The Licensing Department
Kettering Borough Council
Bowling Green Road
Kettering
NN15 7QX

27th October 2010

Re: License Application for Watercress Harry's Public House, 7 Market Street, Kettering, Northants, NN16 0AH

Dear Sir/Madam,

I am very concerned to learn that a Public House called Watercress Harry's on Market Street is to reopen and has applied for a license to serve alcohol and allow access until 4am, seven days a week.

Prior to Watercress Harry's closing earlier this year there was a number of incidents when the noise pollution was far too excessive after midnight and into the early hours of the morning, and I made a complaint to the Environment Health Department on at least one occasion. The noise pollution source was from both music (obviously the doors and windows are open for much of the night) and people enjoying themselves (spending much of their time outside of pub due to the smoking ban and hanging around in Market Street). I found this intimidating, we were unable to relax and it kept us awake.

If this license was to be granted I am very worried that the noise pollution problems would continue or even be worse, and for even more unsociable hours.

This area of the town centre has historically been quieter later at night than the areas of Silver Street and Montague Street where the majority of the late night bars, clubs and late night eateries are located. In addition to this KBC plan to turn the market area of town into a restaurant and café culture area, not encourage late night drinking. Would this type of Public House contradict this vision?

I have lived in Market Street for four years, and there are a lot of other flats in my block and on the street. Please could you consider declining this application for a late night license and also place an appropriate restriction on the premises for noise pollution.

Thank you for your time and I look forward to your decision.

Yours faithfully



Richard Higgs

29913MH



Watercress Harry's

20/06/2015 14:26

Hi,
I am the owner of a flat in Market Street and am writing to ask for your cooperation in reducing noise pollution in the area.

I have owned my flat for almost 10 years and although we have always accepted that will be some noise in the town, since your pub gained the late license and began regular DJ and events nights it has been unbearable.

The noise is particularly irking after midnight when trying to sleep and it is really loud still with your guests shouting over the noise.

I appreciate you have a business to run but need something to improve. Before starting any formal complaints with the police I hoped we could resolve something between us?

Any help in reducing noise levels would be appreciated but of course I would prefer to hear all noise after midnight.

I look forward to your reply.

Richard



Watercress Harry's

20/06/2015 14:26

are you sure the noise is coming from watercress harrys but gladly would like to meet you to discuss the matter further.
regards collin the manager.

20/06/2015 15:26

Thanks for getting back to me.

Yes, certain it is Watercress and it is not very pleasant for us. Do you think you would be able to make any improvements for us? Either by reducing noise levels or stopping the events running past midnight or both?

20/06/2015 15:26

we cant stop the events as it is business but we can certainly reduce the noise by keeping doors & windows closed or there is anything else I can help you with please let me know im sure we can work together to sort any problem out. regards collin the manager.

20/06/2015 15:26



Watercress Harry's

20/06/2015 15:32

You may not appreciate how much the sound levels increase when the doors/windows are opened, particularly the rear exit to the beer garden. It's the intermittent sounds (people talking/roaring) and bass sounds from the music that are particularly bad.

If you could ensure windows are locked shut that would help a great deal. I understand that you cannot lock entrances but ensuring they only open to let people through by using your staff to close them, signage and/or automatic door shutters would be the biggest help.

I understand that you cannot stop the music but you could cap the volume level. Again, just preventing your DJs from raising the levels past a certain volume and adding a few db's can significantly prevent the sound transfer to our homes.

I really hope you can make these changes. If it improves to something more reasonable I am sure the residents will not take any further action.

Thanks for your response and thank you in advance for taking our request seriously.

Richard

FLAT D.



Fw Watercress Harry's Noise Complaint from Flat D

Richard Higgs <[redacted]>
To: David Horne <[redacted]>
Cc: "AlexGratrix@kettering.gov.uk" <AlexGratrix@kettering.gov.uk>

Sat, Jun 7, 2014 at 2:34 PM

David,
I bumped into Ken the landlord to flat D and he said his tenant has been living with the same issue and he has had similar frustrations about his welfare and the impact on his property.
I said that Alex from the council suggest I share my complaint with you for your representation and suggested he email me, so I could forward you his statement.
See his statement in the below email.

Alex,
FYI.
I trust this is acceptable.

I am sure you can speak to Ken and his tenant directly if necessary.

I also suggested he encourage his tenant to make a formal complaint but I am unsure if he will or not.

Kind regards
Richard

Sent from my iPhone

Begin forwarded message:

From: Ken Mitchell <[redacted]>
Date: 7 June 2014 12:12:24 BST
To: richard higgs <[redacted]>
Reply-To: Ken Mitchell <[redacted]>

To whom it may concern, please be aware that my tenant residing at 2d Market Street Kettering nn160ah has made comments to me as his landlord, regarding music levels from Watercress Harry's night club. as my tenant works shift work at the general he says he cant sleep with his window open on hot sultry nights as the music disturbs his sleep, he does say that it is not all the time, and when the music is loud he closes his windows. my tenant is aware that the noise pollution is affecting another tenant in the block, and feels that he should support him in his efforts to try and get the music levels reduced a bit yours faithfully Mr. K. Mitchell

TOUR

TAKEOVER

25 May

TONIGHT'S THE NIGHT! NOTHING BUT GOOD VIBES! MAKE SURE YOU DON'T MISS OUT!



TAKEOVER PARTY

25 May at 21:00 in UTC+01

Watercress Harry in Kettering, Northamptonshire, United Kingdom
191 people went

TOUK

TAKEOVER

26 December 2013

Tonight brothers and sisters!



TAKEOVER BOXING DAY PARTY

Thursday, 26 December 2013 at 21:00 in UTC

Watercress Harry in Kettering, Northamptonshire, United Kingdom

127 people went

Like Comment Share

1

TOUK

TAKEOVER

20 December 2013

HOPE TO SEE EVERYONE BOXING DAY!

GET DOWN OR LAY DOWN!

www.toukcrew.co.uk

TOUK

TAKEOVER

14 March

YOU KNOW THE SCORE - GOOD PEOPLE, GOOD MUSIC & CHEAP DRINKS...

www.toukcrew.co.uk



Like Comment Share

👍 1 🗨️ 1



TAKEOVER

14/07/2015

TAKEOVER Party - Sat 6th July (50 photos)

Thankyou to all who showed up, what a messy sweaty night.. — at Watercross Harry



TOUK
facebook.com/TAKEOVERUK



Like Comment Share

5

TOUK

TAKEOVER

27 August 2013

Set times are now up! See you friday! TOUK

9 - 10:30 : Alonzo Harris (Deep House)

10:30 - 11:15 : Rick Roller x Rudy (Drum & Bass Spectrum) 11:15 - 12:15 : Jaydubz (Deep House)

12:15 - 1:15 : Meladee x Devious MC (Garage)

1:15 - 2:15 : Intense x The Force (Dubstep, Trap, Grime, D&B)

2:15 - 3 : Duzzit (Bass Music)

3 - 4 : Aybee (Drum & Bass / Jungle)

Remember its BOGOF for bottles!



TAKEOVER PARTY

Friday, 30 August 2013 at 21:00 in UTC +01

Watercress Harry in Kettering, Northamptonshire, United Kingdom

183 people went

Like Comment Share



TOUK

TAKEOVER

29 August 2013

Lets get f... and wpi TOUK



TAKEOVER PARTY

Friday, 30 August 2013 at 2:00 in UTC+01

Waterside Party in Kettering, Northamptonshire, United Kingdom

103 people went

Like Comment Share



TOUK

TAKEOVER

27 September 2013

TAKEOVER Party - 30/8/13 (137 photos)

Another messy one!! Thanks to all that turned up as always, you're all what makes these parties so damn good. Want a pic of you removing? Please message the page and not the photographer personally. Thankyou! — @StatercrossHarry



Like Comment Share

10

TOUK TAKEOVER
9 May

TAKEOVER Party - 18/4/14 (62 photos)



100 Comment Photo



Watercress Harry's, Kettering

5 April 2014

The void sound system is assembled ☺ Catch the heaviest and best quality house music the town has to offer!!

Like · Comment



Watercress Harry's, Kettering

5 April 2014

So who is out tonight!!

Residency with DJ Kriss kicks off from 9PM! - B2B business with guest DJ Stoney .. playing the best deep house about right now!

11.30PM JMertyUK will be supporting on the decks giving the crowd a few sneaky exclusives from his upcoming EP!

#WatercressHarry

Watercress Harry's
(Non Event Saturday Nights)
Residency
DJ KRISS + GUEST DJS / 12K RIG / DRINK DEALS
TOP GUE / FETAL AND DM / LHM / PDE / POK

Saturday Night Residency! 5 APRIL 2014. Guest DJs- Stoney & JMertyUK



TAKEOVER added 97 photos to the album TAKEOVER Party @ Watercross Harrys - 29th Sept 2012.

9 October 2012



Like Comment Share



Watercross Harry's, Kettering shared Disco Dirt's album.

25 December 2013

Crimbo Dirt photos are up and the free download from resident Egoiste is available for download now.

PHOTO GALLERY - <https://www.facebook.com/media/set/?set=a.10152853019747281.1073741830.28058527280&type=1>

FREE MIX DOWNLOAD - <http://egoist...> See More

Disco Dirt presents... CRIMBO DIRT Saturday 21st December 2013
(254 photos)

Disco Dirt presents... CRIMBO DIRT
Saturday 21st December 2013

<https://www.facebook.com/events/627038627355360>





LIVE Coverage
 at **Watercress Harry's**



1 hour before takeover party starts another great night in Watercress! come down at get all the drink offers!!

LIVE Coverage



Open this afternoon in to the night ready to welcome TAKEOVER! ..come down and have a drink on our offers!!



LIVE Coverage



Thank you to everyone who came down tonight!! See you at next week or even tomorrow! BANK HOLIDAY-

LIVE Coverage



Rollout - house right on tonight bottles 2for £4 Jager bombs 2for £5 and shots £1! Get down here this bank holiday!!

LIVE Coverage



Get DJ, Kiss in tonight from 9pm smashing out some great tunes! Bottles 2 for 4 pounds and Jager bottles 2 for 5

Watercress Harry's

X2 BOTTLES - £4
 X2 JAGER BOMBS - £5
 SHOTS - £1

LIVE P.A.S - SPECIAL EVENTS WEEKLY

OPEN TILL 4.30AM

EVERY FRIDAY & SATURDAY